

Survey Questions 1-32
GG Farm Survey 2011

1. I like the services that I received here.

Agree 100%

2. If I had other choices, I would still get services from this agency.

Agree 91%

Disagree 9%

3. I would recommend this agency to a friend or family member.

Agree 91%

Disagree 9%

4. The location of services was convenient. (parking, public transportation, distance, etc.)

Agree 100%

5. Staff were willing to see me as often as I felt it was necessary.

Agree 100%

6. Staff returned my call in 24 hours.

Agree 100%

7. Services were available at times that were good for me.

Agree 95%

Disagree 5%

8. I have opportunities to participate in making decisions about the services that are provided.

Agree 100%

9. The services I receive here empower me to make use of my talents and abilities.

Agree 86%

Disagree 14%

10. Staff here believe that I can grow, change and recover.

Agree 100%

11. I felt comfortable asking questions about my treatment and medication.

Agree 100%

12. I felt free to complain.

Agree 95%

Disagree 5%

13. I was given information about my rights.

Agree 95%

Disagree 5%

14. Staff encouraged me to take responsibility for how I live my life.

Agree 95%

Disagree 5%

15. Staff told me what side effects to watch out for.

Agree 84%

Disagree 16%

16. Staff respected my wishes about who is and who is not to be given information about my treatment.

Agree 95%

Disagree 5%

17. I, not staff, decided my treatment goals.

Agree 90%

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Disagree 10%

18. Staff were sensitive to my cultural background (race, religion, language, etc.).

Agree 100%

19. Staff helped me obtain the information I needed so that I could take charge of managing my illness.

Agree 95%

Disagree 5%

20. I was encouraged to use consumer-run programs (support groups, drop-in centers, crisis phone line, et

Agree 95%

Disagree 5%

21. I am satisfied with my current housing arrangement.

Agree 95%

Disagree 5%

22. I feel better about myself because I am working.

Agree 95%

Disagree 5%

23. I deal more effectively with daily problems.

Agree 96%

Disagree 4%

24. I am better able to control my life.

Agree 91%

Disagree 9%

25. I am better able to deal with crisis.

Agree 91%

Disagree 9%

26. I am getting along better with my family.

Agree 95%

Disagree 5%

27. I do better in social situations.

Agree 91%

Disagree 9%

28. I do better in school and/or work.

Agree 91%

Disagree 9%

29. My housing situation has improved.

Agree 90%

Disagree 10%

30. My symptoms are not bothering me as much.

Agree 91%

Disagree 9%

31. The overall quality of my life has improved.

Agree 91%

Disagree 9%

32. I am learning work skills that will help towards further employment.

Agree 87%

Disagree 13%

Free Form Answers - Question 1

GG Farm Survey 2011

1. What do you like about the services, programs or assistance you receive?

- Helps a great deal in my life and others. Note, I live independently, I have housing. I lived in TMHA housing in the early 80's.
- Communication with friends.
- I have been better able to accomplish my goalsthanks to my social worker's helps.
- I am better trained to handle individual change as well as group change.
- Everyone understands and helps me when I need it. Staff doesn't pre-judge me.
- Every body is very dedicated.
- I like that they are designed around what is right for me.
- Everything I have participated in was convenient and educational to me.
- That it helps me in my life to get thigns done.
- All.
- It opens me to be more coail and efficient.
- It's a great program.
- The assistance is much needed.
- I was given a job w/ TMHA. I like the classes. I appreciate the support I receive here at TMHA and transportation and ideas. I have gotten closer to my family. I am aware of a lot more situations around me. I love that there is someone here everyday. It feels secure. I like that there are classes to take in this program. I like that there is someone to talk to often and transportation.
- Lots of sound, reasonable advice.
- People are cooperative.
- I like and value all the places we go to on our outings! I would not be able to do some of them on my own.
- They have nice staff and clients. I am to control my spending better. I have more mobility this way.
- They put effort into the program that I can learn from.
- The fact that I can take control of my life more properly.
- I like meeting people.
- That whenever I need help, I get it.

Free Form Answers - Question 2

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2. To help with your success, what other services, programs or assistance would you want made available

- None that I can think of right now. Keep up the good work for the mentally ill people.
- Whatever is offered to benefit the future.
- I would like to work at Growing Grounds.
- I would like to work with some tension more times than others.
- None at this time.
- Nothing.
- 1on1 therapy, when I need it; not group therapy.
- Take part in WRAP and continue with SEP, GGDT & GG Farms.
- N/A
- Weekend work program.
- N/A
- Full transportation.
- I'd have to explore my options or get a new job.
- I am already successful, I need not else.
- Work at GGF in SLO for pay not just for volunteer.
- A job that is easier so I could work more hours. I feel I am ready for independent living or some kind of change in my climate.
- Connections to the community.
- More employment.

Free Form Answers - Question 3

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3. What is the ONE thing you would change about the services you receive from this agency?

- None that I can think of right now.
- No.
- No.
- I would like to progress to the next level (college or add 1 more day of work at a time).
- Not at all.
- No.
- If I need a ride to the hospital it would be nice to be able to call someone to take me. If I need to be hospitalized I would like help in leaving my jobs correctly-leave of absence- so I have them to get back to.
- Possibly change house meetings and one-on-one's to every 2 weeks instead of once a week.
- No.
- No. Thanks!
- No.
- No. Thanks for helping me!
- No.
- No.
- No.
- No.
- This may seem out of place but I wish there were more snack items at socialization available for people to eat. Thank you very much!!!
- I would like to be in charge of my SSDI check at a later date.
- No.
- More hours.
- No, there's nothing I would change.